

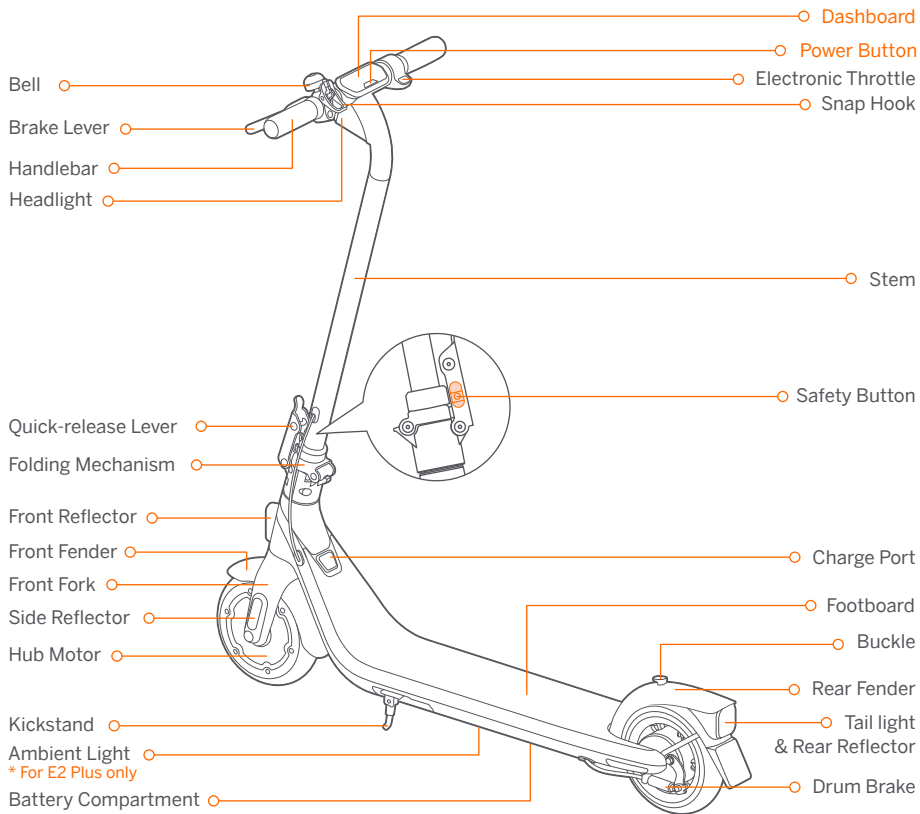
EN

Ninebot KickScooter

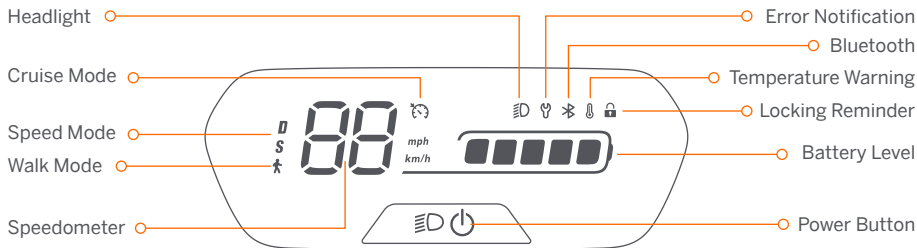
Product Manual



1 Diagram



Dashboard & Power Button



Power Button: Press the button to power on the scooter; press and hold the button for 3 seconds to power it off. When the scooter is on, press the button to turn on/off the headlight and the tail light, and press twice to switch between the speed modes.

Speedometer: It displays the current speed of the scooter, as well as error codes.

Speed Mode: There are two modes available. The top speed is as follows:

Mode	Model	E2 Speed limit	E2 Plus Speed limit
D (Standard mode)		15 km/h (9.3 mph)	20 km/h (12.4 mph)
S (Sport mode)		20 km/h (12.4 mph)	25 km/h (15.5 mph)

Walk Mode: Max. speed is 5 km/h (3.1 mph). The headlight and tail light are always on and can't be turned off.

* How to enable in the Segway-Ninebot app: Settings > Walk Mode.

Error Notification: It indicates that the scooter has detected an error.

Temperature Warning: It indicates that the battery temperature has reached 55°C (131°F) or is below 0°C (32°F).

* At this point, the vehicle cannot accelerate normally and may not be charged. Do not use until the temperature has reverted to the normal range.

Bluetooth: It indicates that the scooter has been successfully connected to the mobile device.

Battery Level: The total battery power equals 5 bars.

* The battery power is very low when the first battery bar is red. Please charge your scooter immediately.

Locking Reminder: When the icon lights up, it means the scooter is locked. If abnormal movements are detected, the scooter will start beeping and the tail light will flash.

Cruise Mode: When the icon lights up, it means cruise mode is turned on.

2 Specifications

	Item	Parameter	
Product	Name	Ninebot KickScooter E2	Ninebot KickScooter E2 Plus
	Model	051401A	051402A
	Length × Width × Height	Approx. 1070 × 445 × 1140 mm (42.1 × 17.5 × 44.9 in)	
	Folded: Length × Width × Height	Approx. 1070 × 445 × 504 mm (42.1 × 17.5 × 19.8 in)	
	Net Weight	Approx. 14.2 kg (31.3 lbs)	Approx. 14.4 kg (31.7 lbs)
Rider	Max. Payload	90 kg (198 lbs)	
	Recommended Age	16+	
	Required Height	130–190 cm (4'3"–6'2")	
Machine	Max. Speed	Approx. 20 km/h (12.4 mph)	Approx. 25 km/h (15.5 mph)
	Theoretical Range ^[1]	Approx. 25 km (15.5 miles)	
	Typical Range ^[2]	Approx. 20 km (12.4 miles)	
	Max. Slope	Approx. 12%	
	Traversable Terrain	Mostly smooth roads or normal asphalt, tarmac roads	
	Operating Temperature	-10–40°C (14–104°F)	
	Storage Temperature	-10–50°C (14–122°F)	
	IP Rating	IPX4	
Battery	Duration of Charging	Approx. 10.5 h	
	Nominal Voltage	21.6 V ===	
	Max. Charging Voltage	25.2 V ===	
	Charging Temperature	0°C–44°C (32–111°F)	
	Nominal Energy	220 Wh	
	Nominal Capacity	10.2 Ah	
Motor	Battery Management System	Protection against overvoltage/undervoltage/short circuit/overcurrent/over temperature	
	Nominal Power	0.25 kW, 250 W	0.3 kW, 300 W
Motor	Max. power	0.45 kW, 450 W	0.5 kW, 500 W
	Charger	Model	NBW25D201D0D
Output Power		24.2 W	
Input Voltage		100–240 V~ 50–60 Hz	
Max. Output Voltage		25.2 V===	
Rated Output		24.2 V=== 1 A	
Tire	Tires	8.1-inch inner hollow shock-absorbing tires	

[1]: Theoretical Range: tested while riding with a full battery, 165 lbs (75 kg) load, 77°F (25°C), 70% of max. speed on average on pavement.

[2]: Typical Range: tested while riding with a full battery, 165 lbs (75 kg) load, 77°F (25°C), at the max. speed on average on pavement.

* Some of the factors that affect range include speed, load, number of starts and stops, ambient temperature, etc.

3 Certifications

This product is certified to ANSI/CAN/UL-2272 by TUV Rheinland.

The battery complies with UN/DOT 38.3.

The battery complies with ANSI/CAN/UL-2271.

Federal Communications Commission (FCC) Compliance Statement for USA

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 5 mm between the radiator & your body. Cet équipement est conforme aux limites d'exposition aux radiations de la IC définies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé à une distance minimale de 5 mm entre le radiateur et votre corps.

Industry Canada (IC) Compliance Statement for Canada

This device complies with Industry Canada license-exempt RSS standard (s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

CAN ICES-3 (B)/NMB-3(B).

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence.

L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2)

l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

To maintain compliance with the RF exposure requirement, a separation distance of 5 mm between the device and the human should be maintained.

- Alarm information in France (IC)

Déclaration d'exposition Attention: Cet émetteur doit être installé pour fournir une distance de separation d'au moins 5 mm de toute personne.

4 Trademark

Ninebot is the trademark of Ninebot (Beijing) Tech Co., Ltd; Segway and the Rider Design are the registered trademarks of Segway Inc., App Store and Apple Logo are trademarks of Apple Inc. Google Play and the Google Play logo are trademarks of Google LLC. The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Segway-Ninebot is under license. Other trademarks and trade names are those of their respective owners.

The KickScooter is covered by relevant patents. For patent information, go to <http://www.segway.com>

We have attempted to include descriptions and instructions for all the functions of the KickScooter at the time of printing. However, due to constant improvement of product features and changes of design, your KickScooter may differ slightly from the one shown in this document. Scan the QR code or visit the Apple App Store (iOS) or the Google Play Store (Android) to download and install the App.

Please note that there are multiple Segway and Ninebot models with different functions, and some of the functions mentioned herein may not be applicable to your unit. The manufacturer reserves the right to change the design and functionality of the KickScooter product and documentation without prior notice.

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(※ The Segway-Ninebot App can support KickScooter with built-in Bluetooth)

5 Common Failures

Error code	Possible causes	Solution
10	Bluetooth communication failure	Check the connection of the dashboard communication wire and the control cable, or contact after-sales service or an authorized dealer.
11	Abnormal 1A phase current sampling of motor	Please contact after-sales service or an authorized dealer.
12	Abnormal 1B phase current sampling of motor	
13	Abnormal 1C phase current sampling of motor	
14	Abnormal throttle hall sampling	Check whether the throttle is pressed when powered on, or contact after-sales service or an authorized dealer.
15	Abnormal brake hall sampling	Check whether the breke lever is squeezed when powered on, or contact after-sales service or an authorized dealer.
24	Abnormal default voltage	Check whether the wire connected with the battery cable and the controller is loose, or contact after-sales service or an authorized dealer.
26	Abnormal data writing/reading	Please contact after-sales service or an authorized dealer.
31	Incorrect FLASH operation	
35	Default S/N	Check whether the KickScooter's S/N is the default S/N.
39	Abnormal battery temperature	Check the working environment of battery, or contact after-sales service or an authorized dealer.
40	Abnormal controller temperature	Controller temperature is too high, please contact after-sales service or an authorized dealer.
41	Abnormal motor temperature	Please contact after-sales service or an authorized dealer.
42	Motor not calibrated	
45	Abnormal bus current sampling	
50	Motor phase loss	Check whether the wire connected with the motor and the controller is loose, or contact after-sales service or an authorized dealer.
52	Motor stalled	Check whether the KickScooter is overload, or contact after-sales service or an authorized dealer.

6 Recommended Maintenance Schedule

To ensure safe riding, day to day care and regular maintenance are essential. You, the owner, have control and knowledge of how often you use your scooter, how hard you use it and where you use it. It is the owner's responsibility to perform regular checks and bring your scooter to authorized service center for inspection and service. Please refer to the maintenance schedule below.


Note: This maintenance schedule charges a service fee.

Item	Component	Maintenance Method	Every 3 months	Every 6 months or every 310 miles (500 km)	After 2 years or the total mileage > 3107 miles (5000 km)
Mainframe maintenance	Mainframe parts	Use a soft, wet cloth to wipe the mainframe clean.	√	√	√
	Tire wear	Check if the tires are cracked, deformed, or significantly worn.		√	√
	Screws on the stem top	Tighten the six screws fixed with the handlebar and the stem. The suggested torque is 5.5 ± 0.3 N·m.	√	√	√
		Tighten the screw on the throttle. The suggested torque is 2 ± 0.1 N·m. Tighten the screws on the brake levers. The suggested torque is 5 ± 0.1 N·m. Tighten the screws on the stem top. The suggested torque is 2 ± 0.1 N·m.		√	√
Function Inspection	Hub motor	To accelerate and decelerate, check if the hub motor is stalled or has abnormal sounds.		√	√
	Rear wheel maintenance	Check if the rear wheel is stalled or gets shaky, or the axis shaft is unbalanced.		√	√
	Drum Brake	1) Spin the rear wheel, it spins normally. The rear wheel shall not stuck or make abnormal sounds. 2) Squeeze the brake lever, the rear wheel stops moving.			√
	Ambient light * For E2 Plus only	Check the ambient light and see if it lights normally.		√	√

Item	Component	Maintenance Method	Every 3 months	Every 6 months or every 310 miles (500 km)	After 2 years or the total mileage > 3107 miles (5000 km)
Function Inspection	Headlight	Check the headlight and see if it lights brightly.		√	√
	Dashboard	Power on the scooter, the dashboard works properly.		√	√
	Throttle	Press and hold the throttle, then release it, checking for acceleration and deceleration.		√	√
	Fault detection	After connecting with the Segway-Ninebot app: 1) Update the firmware to the latest version. 2) Check if the notification of the corresponding error code and possible causes will prompt when the scooter detects an error.		√	√
	Charging	Charge the scooter: 1) Check if the current battery power displays on the dashboard. 2) Check the LED indicator on the battery charger. Charging: red, Fully charged: green.		√	√
	Buttons	Press or toggle the button 3 times without failure.		√	√
	Steering	Test with left turns and right turns (the steering angle is 60). No resistance or lag when turning.		√	√
Important parts	Battery assembly	The battery need to be replaced when it is charged and discharged for 500 times or the total mileage is more than 6213 miles (10000 km). Note: It is recommended to charge once every 60 days for long-term storage.			√
	Controller	It is required that original Segway-Ninebot parts shall be used for repairs and replacements.			
	Hub motor				

Item	Component	Maintenance Method	Every 3 months	Every 6 months or every 310 miles (500 km)	After 2 years or the total mileage > 3107 miles (5000 km)
Functional parts	Rear wheel assembly	It is required that original Segway-Ninebot parts shall be used for repairs and replacements.			√
	Throttle & Brake levers				
	Front fork assembly				
	Folding mechanism				
	Drum brake assembly				
	Dashboard				

7 Riding Safety

1. The KickScooter is a recreational product. Before mastering riding skills, you need to practice. Neither Ninebot Inc. (means Ninebot (Beijing) Tech Co., Ltd. and its subsidiaries and affiliates) , hereinafter referred to as, collectively, Ninebot Inc. nor Segway Inc. is responsible for any injuries or damage caused by a rider's inexperience or failure to follow the instructions in this document.
2. Please understand that you can reduce the risk by following all the instructions and warnings in this manual, but you cannot eliminate all the risks. Remember that whenever you ride the KickScooter you risk injury from loss of control, collisions, and falls. When entering into public spaces always comply with the local laws and regulations. As with other vehicles, faster speeds require longer braking distance. Sudden braking on low traction surfaces could lead to wheel slip, or falls. Be cautious and always keep a safe distance between you and other people or vehicles when riding. Be alert and slow down when entering unfamiliar areas.
3. Always wear a helmet when riding. Use an approved bicycle or skateboard helmet that fits properly with the chin strap in place, and protects the back of your head.
4. Do not attempt your first ride in any area where you might encounter children, pedestrians, pets, vehicles, bicycles, or other obstacles and potential hazards.
5. Respect pedestrians by always yielding the right of way. Pass on the left whenever possible. When approaching a pedestrian from the front, stay to the right and slow down. Avoid startling pedestrians. When approaching from behind, announce yourself and slow down to walking speed when passing. Please obey local traffic laws and regulations if the situation is different.
6. In places without laws comply with the safety guidelines outlined in this manual. Neither Ninebot Inc. nor Segway Inc. is responsible for any property damage, personal injury/death, accidents, or legal disputes caused by violations of the safety instructions.
7. Do not allow anyone to ride your KickScooter on his/her own unless they have carefully read this manual. The safety of new riders is your responsibility. Assist new riders until they are comfortable with the basic operation of the KickScooter. Make sure each new rider wears a helmet and other protective gear.
8. Before each ride check for loose fasteners and damaged components. If the KickScooter makes abnormal sounds or signals an alarm, immediately stop riding. Call your dealer/distributor for service.
9. Be alert! Scan both far ahead and in front of your KickScooter — your eyes are your best tool for safely avoiding obstacles and low traction surfaces (including, but not limited to, wet ground, loose sand, loose gravel, and ice).
10. To reduce the risk of injury, you must read and follow all "CAUTION", "WARNING" and " " notices in this document. Do not ride at an unsafe speed. Under no circumstance should you ride on roads with motor vehicles. The manufacturer recommends riders be 18+ years old. Always follow these safety instructions:
 - A. People who should not ride the KickScooter include:

- i. Anyone under the influence of alcohol or drugs.
 - ii. Anyone who suffers from a disease that puts them at risk if they engage in strenuous physical activity.
 - iii. Anyone who has problems with balance or with motor skills that would interfere with their ability to maintain balance.
 - iv. Anyone whose weight is outside the stated limits (see Specifications).
 - v. Pregnant women.
- B. Comply with local laws and regulations when riding this product. Do not ride where prohibited by local laws.
 - C. To ride safely, you must be able to see what is in front of you and you must be visible to others.
 - D. Do not ride in the snow, in the rain, or on roads which are wet, muddy, icy, or that are slippery for any reason. Do not ride over obstacles (sand, loose gravel, or sticks). Doing so could result in a loss of balance or traction and could cause a fall.
11. Do not attempt to charge your KickScooter if, the charger or the power outlet, is wet. Please read the user materials before charging the battery.
 12. As with any electronic device, use a surge protector when charging to help protect your KickScooter from damage due to power surges and voltage spikes. Only use the original supplied charger. Do not use a charger from any other product models.
 13. Use only Ninebot or Segway approved parts and accessories. Do not modify your KickScooter. Modifications to your KickScooter could interfere with the operation of the KickScooter, could result in serious injury and/or damage, and could void the Limited Warranty.
 14. Children should not play with the KickScooter or parts of it nor should cleaning or maintenance be done by children. The use of the machine results in the transmission of vibrations throughout the driver's body.
 15. Always place the KickScooter on its kickstand on a flat and stable surface. The KickScooter must be placed with the kickstand against the slope to prevent it from tipping over. Never place the KickScooter with the front facing down the slope, which may cause your vehicle to tip over. Once the KickScooter is stably parked, check its stability to avoid any risk of falling (by slip, wind or slight jolt). Do not park the KickScooter in a busy area, but rather along a wall.
 16. For a better riding experience, it is recommended to conduct regular maintenance of the KickScooter.
 17. Do not touch the brake system, it could cause injuries.
 18. Use of the Works with Apple badge means that a product has been designed to work specifically with the technology identified in the badge and has been certified by the product manufacturer to meet Apple Find My network product specifications and requirements. Apple is not responsible for the operation of this device or use of this product or its compliance with safety and regulatory standards.
 19. Do not ride at dark places.

20. Get contact with your seller so he can refer you to an appropriate training organization.
21. This vehicle is not intended for acrobatic use.
22. Regularly check the tension of the various bolted elements, in particular the wheel axles, the folding system, the steering system and the brake shaft.

8 Maintenance

Caution

- Be sure the KickScooter is powered off before performing any maintenance or when installing or replacing parts.
- When installing components, use proper and sufficient force until the component is secure. If the installation is too loose or too tight, the KickScooter may not function properly resulting in the potential for injury to you or others or damage to, or malfunction of, the KickScooter.
- DO NOT modify your KickScooter. Modifications to your KickScooter could interfere with the operation and performance of the KickScooter, which may result in serious injury and/or damage, and could void the Limited Warranty. Only use Ninebot or Segway approved parts and accessories.

Cleaning

Use a soft, wet cloth to wipe the mainframe clean. Dirt hard to remove can be scrubbed with a toothbrush and toothpaste, then cleaned with a soft, wet cloth.

WARNING

1. Make sure the KickScooter is powered OFF, the charge cable is unplugged, and the rubber cap on the charge port is tightly sealed before cleaning; otherwise you may expose yourself to electric shock or damage the electronic components.
2. DO NOT wash your KickScooter with alcohol, gasoline, acetone, or other corrosive/volatile solvents. These substances may damage the appearance and internal structure of your KickScooter.
3. DO NOT wash your KickScooter with a power washer. DO NOT use a strong water flow or high-pressure hoses to clean the KickScooter. Avoid getting water in the charge port. If your KickScooter has been exposed to heavy rain store it outdoors away from buildings and people but protected from the elements until it is dry.

Storage

Store your KickScooter indoors. DO NOT store it outdoors for extended periods. The KickScooter should be stored in an environment where the temperature is no higher than 122°F (50°C) or lower than 14°F (-10°C). If the temperature of the storage environment is lower than 32°F (0°C), DO NOT charge it until after placing it in a warm environment (over 50°F (10°C)).

WARNING

Exposure to sunlight and temperature extremes (both hot and cold) will accelerate the aging process of the plastic components and may reduce battery life.

Battery Maintenance

WARNING

1. Only use the battery specified by the manufacturer.
2. DO NOT store or charge the battery at temperatures outside the stated limits (see Specifications).
3. DO NOT puncture the battery. DO NOT attempt to disassemble the battery. DO NOT touch battery contacts. DO NOT dismantle or puncture the casing.

4. Keep the battery contacts away from metal objects to prevent short circuit. Risk of fire. No user serviceable parts.
5. DO NOT charge or use your battery if it is damaged or see a trace of water.
6. DO NOT store or charge the battery at temperatures outside the stated limits (see Specifications). DO NOT expose the battery to fire. DO NOT discard or destroy the battery.
7. Charge the battery after each ride and avoid draining the battery completely. Please read the user materials before charging the battery.
8. Refer to your local laws and regulations regarding battery recycling and/or disposal.

NOTE

1. When the scooter is powered off, it will still cause battery consumption. If the scooter is not in use for a long time, charge the battery to 50% or above before storage. It's recommended to charge the battery once every 30 to 60 days, or it may cause damage to the battery performance due to over-discharge. Electronics inside the battery record the charge-discharge condition of the battery, and any damage caused by over-charge or over-discharge will not be covered in the product warranty.
2. A well-maintained battery can perform well even after many miles of riding. When used at a room temperature (77°F [25°C]), its battery range and performance are at its best; whereas used at a temperature below 32°F (0°C), its battery range and performance may decrease. Typically, the battery range is affected by the temperature. The low temperature will reduce the battery range.
 - Only use the charger specified by the manufacturer. DO NOT use a charger from any other product.
 - DO NOT charge if the charge port or charge cable is wet.
 - DO NOT charge or use your battery if it is damaged or see a trace of water. Close the charge port cover when not charging.
 - DO NOT attempt to charge your KickScooter if the charger or the power outlet is wet.
 - DO NOT charge outdoors.

9 Legal Statement

IMPORTANT: The user shall agree to read the entire Important Information and the User Manual and fully understand their contents (especially the parts related to warnings and caution statements) and adhere to the instructions herein before riding this KickScooter.

1. This KickScooter can be dangerous to a user, other persons, and property in proximity to that. The user shall assume all the risks and losses in connection with the product (especially for those related to and/or arising out of violation of the instructions about warnings and caution statements). Such risks include but not limited to loss of control, failure of the product, and/or collusion) The consequences for such an incident can be severe, including but not limited to injuries, bodily injuries, death, and/or damages to property. Segway shall not be liable for any claim, liability, and loss related to such consequences if it is due to the user's assumption of risk.
2. The user may not have necessary and sufficient experience and skills to ride the KickScooter, especially in complex environments and/or undesirable road and/or traffic conditions. Such risk may increase if the user has physical and/or mental impairment or disability, or a user is under the influence of alcohol, drugs or similar substance. Such risk may also increase if the user is not sufficiently familiar with the functions, features and performance of the KickScooter. Thus, the user, especially new users, shall learn and practice how to ride this KickScooter properly and safely. Experience accumulated by practice would normally enable a user to better ride and operate the KickScooter by time.
3. The parts and components of the KickScooter are subject to fatigue, wear and tear ("Wear and Tear"). Many factors, such as environment, aging road conditions and/or riding behaviors may affect the rate of Wear and Tear. Wear and Tear may cause unanticipated and/or sudden failure of the KickScooter, which may cause, inter alia, severe bodily injury or even death. So, the user shall regularly and periodically, as the circumstance requires, inspect and maintain the KickScooter. The user shall also conduct reasonable examination and inspection of the KickScooter every time before riding it. For instance, every time before riding the KickScooter, the user shall check and examine tire performance, battery level, and all functional parts. If abnormality, discoloration or change of color of material (especially in an area that receives high stress when the KickScooter is in motion or junction), scratch, crack, loose fasteners, and/or missing parts (such as screw, bolts and/or nut) which strongly indicates that it is not safe to ride the KickScooter.
4. Since it is impossible to predict and/or anticipate all and every scenario, condition, and/or circumstances under which a KickScooter user may be exposed to risk and danger, the Important Information and the User Manual are not intended to be an exhaustive list on how to ride the KickScooter safely and/or avoid hazards related to the KickScooter. In addition to adhere to the instructions, the user shall also ride and/or use the KickScooter with responsibility, carefulness, precaution, and best judgment. The user should always be a responsible rider, cautious, maintain proper speed and avoid all dangerous riding behaviors, as well as traffic and/or road conditions when riding the KickScooter. For instance, you shall avoid speeding, overloading or performing stunts of any kind. Do not try to touch the tires with your hands or feet while riding. The KickScooter is for one rider only.

5. The user shall check and obey the local laws or regulations over the KickScooter. It is the sole user's responsibility that he/she shall ride, use and/or dispose of the KickScooter in compliance with the law. The law and regulations may be different in different jurisdictions. Apart from the others, such laws and regulation may include:

(1) A helmet may be legally required by local law or regulation in your jurisdiction.

(2) Vehicle registration and a license plate may be legally required by local law or regulation in your area.

(3) Your KickScooter may not be allowed to be driven in motorway or highway.

You may obtain more information related to legal requirements on KickScooter from your local government.

6. The users shall immediately check whether the KickScooter and its accessories are in good condition upon receipt of the KickScooter.

7. All the separate components and parts of the KickScooter must be properly installed per the User Manual and the Important Information. Inappropriate installation and/or assembly may significantly increase the risk of loss of control, product failure, collisions, and falls. The KickScooter may contain removable components and small parts. Please keep them out of the reach of children to avoid choking hazards.

8. Do not dispose of this KickScooter in a landfill, by incineration, or by mixing with household trash. Serious danger/ injury can occur because of the electrical components and the battery. For information about battery and electrical waste, please contact your household waste disposal service, your local or regional waste management office, or your point-of-sale. The user shall not use any non-original accessories or dismantle or modify the KickScooter without authorization. All damages, injuries, and damages to property arising from that place will be your sole responsibility and risk.

9. Segway reserves the right to make changes to the KickScooter, release firmware updates, and update this manual at any time. Segway may make improvements and changes to the User Manual or the Important Information necessitated by typographical errors, inaccuracies of current information, or modifications to programs and/or equipment at any time and without notice. Such changes will, however, be incorporated into new editions of this Important Information. All illustrations are for illustration purposes only and may not accurately depict the actual device. Actual KickScooter and functions may vary. Due to the update of the KickScooter, there may be some deviations in color, appearance, and other aspects between the KickScooter listed in this Important Information and the KickScooter you purchased. Please refer to the actual KickScooter.

10. This document should be considered as a permanent part of the KickScooter, and it shall be provided to the user together with the KickScooter all the time.

Thank you again for choosing Segway KickScooter!

10 Contact

Contact us if you experience issues relating to riding, maintenance and safety, or errors/faults with your KickScooter.

Asia Pacific & Middle East

China Mainland: Ninebot (Beijing) Tech Co., Ltd.

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Tel: 82-70-4068-8002

E-mail: korea-service@ninebot.com

Have your KickScooter serial number on hand when contacting Segway.